Swiss Re maintained its very strong capital position in 2020 despite the impact of COVID-19, while successfully deploying capital to attractive risk pools.

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# Our resilient balance sheet protects our franchise and makes us a reliable partner for our clients.

The Group's capital position remains very strong with a Group SST ratio of 215% as of 1 January 2021, compared with a target range of 200–250%. This is supported by our diversified business model and disciplined risk-taking.



**John R. Dacey**Group Chief Financial Officer

GG

The strength of our business model allows us to continue to offer an attractive dividend even in these unprecedented times. 55

#### Financial strength

Despite significant loss events during 2020, the Group's capital position remains very strong with a Group Swiss Solvency Test (SST) ratio of 215% as of 1 January 2021, which is within Swiss Re's 200–250% target Group capitalisation range. Rating agencies A.M. Best, Moody's and Standard & Poor's (S&P) rated Swiss Re's financial strength "superior", "excellent" and "very strong", respectively. This capital strength enables Swiss Re to support its clients while continuing to return capital to shareholders.

Swiss Re's overarching target is to maintain a very strong capital position that operates efficiently within constraints imposed by regulators and requirements from rating agencies, while giving the company maximum financial flexibility. Swiss Re's capital allocation decisions are steered to make capital and liquidity fungible to the Group wherever possible, while complying with local regulations and client needs. Cash dividends paid by our Business Units to the Group's parent holding company, Swiss Re Ltd, have amounted to USD 28.1 billion since 2013.

Based on the Group's capital strength, the Board of Directors proposes a 2020 regular dividend of CHF 5.90 per share. In accordance with the Group's capital management priorities, the Board of Directors has not proposed a public share buyback programme for 2021.

#### Liquidity

Our core insurance and reinsurance operations generate liquidity primarily through premium income. Our exposure to liquidity risk stems mainly from two sources: the need to cover potential extreme loss events and regulatory constraints that limit the flow of funds within the Group.

The amount of liquidity held is largely determined by internal liquidity stress tests, which estimate the potential funding requirements stemming from extreme loss events. Based on these internal liquidity stress tests, we estimate that Swiss Reinsurance Company Ltd, the most important legal entity of the Group from a liquidity perspective, currently holds significant surplus liquidity.



Patrick Raaflaub Group Chief Risk Officer

Swiss Re also provides FINMA, its principal regulator, with a yearly report on its liquidity position, in accordance with FINMA Circular 13/5, "Liquidity — Insurers".

#### **Risk Management**

Group Risk Management is key to the controlled risk-taking that underpins Swiss Re's financial strength. Risk Management is mandated to ensure that the Group and its legal entities have the necessary expertise, frameworks and infrastructure to support good risk-taking. In addition, it monitors and ensures adherence to applicable frameworks and also performs reserving and reporting activities.

Risk Management is embedded throughout Swiss Re's business. The Group has dedicated Chief Risk Officers and risk teams for all major legal entities and regions. These are closely aligned to Swiss Re's business structure, in order to ensure effective risk oversight, but remain part of the Risk Management function under the Group CRO, thus ensuring their independence as well as a consistent Group-wide approach to overseeing and controlling risks. They are supported in this by central risk teams that provide specialised risk expertise and oversight.

The Group's risk-taking is steered by Swiss Re's Risk Appetite Framework, which consists of two interlinked components: risk appetite and risk tolerance. The risk appetite statement facilitates discussions about where and how Swiss Re should deploy its capital, liquidity and other resources under a risk/return view. The risk tolerance sets clear boundaries to risk-taking.

Swiss Re's proprietary integrated risk model provides a meaningful assessment of the risks to which the Group is exposed and represents an important tool for managing our business. It determines the capital requirements for internal purposes and forms

the basis for regulatory reporting under the SST and under Solvency II for our legal entities in the European Economic Area (EEA) and the United Kingdom.

Swiss Re continuously reviews and updates its internal model and parameters to reflect the Group's experiences and changes in the risk environment and current best practice.

#### Swiss Re's risk profile

In SST 2021, Swiss Re's overall risk increases to USD 22.4 billion (compared to USD 21.3 billion in SST 2020), driven by higher insurance risk, offset partly by lower financial market and credit risk. The higher weight of insurance risk leads to increased diversification at risk category level.

The increase in property and casualty risk is mainly driven by a rise in non-life claims inflation risk reflecting the heightened probability of extreme inflation outcomes, as well as an increase in costing and reserving risk mainly due to COVID-19-related reserves.

Higher life and health risk mainly reflects the business growth in Asia and the US, resulting in higher exposure to mortality trend, lethal pandemic and critical illness risk.

The decrease in financial market risk and credit risk is driven mainly by the sale of ReAssure Group Plc and an increase in credit hedges.

RR

Swiss Re's resilience to the impact of COVID-19 reflects our financial strength and disciplined approach to risk-taking. 55

# Financial strength and capital management

Swiss Re's capital position remains very strong, demonstrating resilience to large losses and market volatility.

# Solid capitalisation enabling market opportunities

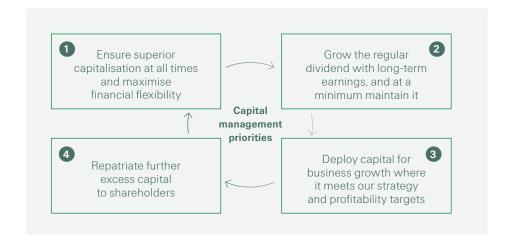
Swiss Re's policy of ensuring superior capitalisation at all times has meant that even after four consecutive years with large insurance losses, our very strong capital position and high financial flexibility enabled us to respond to market opportunities and therefore create sustainable long-term shareholder value by maintaining the regular dividend.

Swiss Re's capital management priorities aim to ensure the ability to continue operations following an extremely adverse year of losses from insurance and/or financial market events. Swiss Re's Board of Directors has also defined an SST capitalisation target range of 200–250% for the Swiss Re Group.

The below subsections describe Swiss Re's capitalisation according to the SST and the financial strength ratings.

#### **Swiss Solvency Test (SST)**

Swiss Re is supervised by FINMA at the Group level as well as for its regulated legal entities domiciled in Switzerland. FINMA supervision comprises minimum solvency requirements, along with a wide range of qualitative assessments and governance standards.





The SST ratio is calculated as SST risk-bearing capital (SST RBC) minus market value margin (MVM), divided by SST target capital (SST TC) minus MVM.

The Group SST 2021 report will be filed with FINMA in April 2021. Accordingly, the information presented below is based on currently available information and may differ from the final Group SST 2021 figures.

Despite a challenging year, Swiss Re Group maintains a very strong solvency level of 215% in SST 2021. The decrease of 17pp

compared to SST 2020 is mainly driven by COVID-19-related claims and reserves, the significant decline in interest rates and higher financial market volatilities. These effects are partly offset by the sale of ReAssure Group Plc, a positive investment and underwriting performance (excluding COVID-19) and higher supplementary capital.

The Group SST 2021 ratio lies within the new target range of 200–250%, which replaces the fixed Group SST target to better align with market practice.

215<sup>%</sup>
SST ratio
(2021)

#### **Swiss Re Group SST Ratio**

USD millions	SST 2020	SST 2021	Change
SST risk-bearing capital – market value margin	41 873	41 504	-370
SST target capital – market value margin	18 02 1	19308	1287
SST ratio	232%	215%	-17pp

#### SST risk-bearing capital (SST RBC)

The SST RBC is derived from the SST net asset value (SST NAV), which represents the difference between the market consistent value of assets and best estimate of liabilities, according to the valuation methodology prescribed under SST. For this purpose, the SST NAV is adjusted for the items in the table below.

Changes to the SST NAV mainly include economic capital generation or depletion due to underwriting and investment

activities, foreign exchange movements, and capital management actions (such as dividend payments and share buyback programmes).

The decrease in SST NAV to USD 48.8 billion is mainly driven by underwriting contribution, dividends paid and share buyback programmes, partly offset by positive investment contribution and foreign exchange movements.

#### SST risk-bearing capital

SST 2020	SST 2021	Change
49231	48804	-427
-3 174	-2433	741
46057	46370	314
5 2 3 9	6914	1 6 7 5
51 295	53284	1989
9 422	11 780	2359
41 873	41 504	-370
	49231 -3174 46057 5239 51295 9422	49231 48804 -3174 -2433 46057 46370 5239 6914 51295 53284 9422 11780

The overall contribution from underwriting activities is negative, mainly reflecting underwriting contributions from Property & Casualty Reinsurance, Corporate Solutions and Life Capital, partly offset by positive underwriting contribution from Life & Health Reinsurance:

- The Property & Casualty Reinsurance negative contribution is mainly driven by losses related to COVID-19, adverse experience and assumption updates mainly in US liability business as well as by large natural catastrophe losses mainly in Australia and several man-made loss updates. This is partially compensated by natural catastrophe reserve releases for typhoons Jebi and Hagibis, Hurricane Dorian and strong renewals from property natural catastrophe and specialty.
- The Life & Health Reinsurance positive contribution reflects profitable transactional business growth across all regions, in particular in EMEA, mainly due to large longevity transactions, as well as life transactions in the Americas. This is partly offset by losses related to COVID-19 mainly driven by higher incurred and expected mortality claims in the US and the UK as well as higher disability claims mainly in Australia.
- The Corporate Solutions negative contribution mainly reflects losses related to COVID-19. This is partly offset by management actions taken to improve profitability and by low large man-made loss activity.
- The Life Capital underwriting contribution to SST NAV is negative, driven by the loss on the sale of ReAssure Group Plc to Phoenix Group Holdings Plc, expenses for open books, underperformance in elipsLife as well as unfavourable persistency in the closed book US business.

The contribution from investment activities is positive, mainly driven by favourable interest rate impact on the net duration position and strong real estate performance.

Positive foreign exchange movements are driven by the appreciation of major currencies against the US dollar.

Dividend payments and the completion of the last tranche of the 2019 share buyback programme resulted in a decline in the SST NAV of USD 2.0 billion. No share buyback programmes have been launched after Q1 2020 following the BoD decision of the post-AGM 2020 meeting.

Deductions mainly reflect projected dividends (to be paid in 2021 and subject to AGM 2021 approval and subsequent BoD approval) as well as deferred taxes on real estate. No share buyback programmes are included.

Supplementary capital is recognised as risk bearing under SST. The change in SST supplementary capital of USD 1.7 billion mainly reflects the issuance of two new subordinated debt instruments.

A description of the change in market value margin, which represents the capital costs for the run-off period, is provided together with the SST target capital comments below.

#### SST target capital (SST TC)

Swiss Re uses an internal risk model to determine the economic capital required to support the risks on the Group's book, as well as to allocate risk-taking capacity to the different lines of business. The model also provides the basis for capital cost allocation in Swiss Re's EVM framework, which is used for pricing, profitability evaluation and compensation decisions. In addition to these internal purposes, the model is used to determine regulatory capital requirements under economic solvency frameworks such as SST and Solvency II.

In 2017, FINMA approved Swiss Re's internal model and its components for SST reporting purposes under their revised model review process.

Since SST 2020, two major model changes have been implemented; both changes were approved by FINMA in October 2020:

- Market value margin To improve market consistency and more adequately reflect differences between interest rates of different currencies, two changes have been made: discounting in original currencies and using forward rates to discount to future years. These changes reduce the MVM and increases the Group's SST ratio.
- Lapse risk The model has been further strengthened by including additional dependencies and correlations, as well as anti-selective lapses for lapse trend. These changes result in minor increases of lapse and mortality trend shortfall and have no material impact on the Group's total risk or market value margin.

The risk exposure basis for SST is a projection for the period from 1 January 2021 to 31 December 2021 and is based on the economic balance sheet as of 31 December 2020 and adjustments to reflect 1 January 2021 business shifts.

To derive SST TC, total risk is adjusted for the line item Other impacts as shown below.

SSTTC increases to USD 31.1 billion due to an increase in the market value margin (reflected under Other impacts) and higher total risk driven by increased insurance risk (see Risk assessment p. 67 for details).

Other impacts mainly reflect run-off capital costs (MVM) – which are deducted again from target capital to calculate the ratio – as well as the impact from business development over the forecasting period and requirements from FINMA that are not included in total risk as they are not consistent with Swiss Re's own risk view.

The increase in MVM is mainly driven by the impact of lower interest rates.

#### SST Target Capital

USD millions	SST 2020	SST 2021	Change
Total risk	21 332	22353	1021
Other impacts	6110	8735	2 6 2 5
SST target capital	27443	31 088	3645
Market value margin	9422	11 780	2359
SST target capital – market value margin	18021	19308	1 287

shareholders since 2013, in USD billions

#### **External dividends to shareholders**

Based on the Group's very strong capital position and positive market outlook, the Board of Directors proposes a regular dividend of CHF 5.90 per share for the 2020 financial year, maintaining the dividend per share paid for the 2019 financial year.

#### **Business Unit structure and** capital allocation

Our peer-leading capital repatriation is supported by strong dividend payments from our Business Units. The cash dividends paid to Swiss Re Ltd since 2013 totalled USD 28.1 billion, while the total amount of capital returned to shareholders in the same period is USD 21.7 billion.

The Group also reinvested in the business by redeploying capital into the Business Units. The majority of this capital was allocated to grow profitable business.

#### Capital returned to shareholders since 2013

Cash dividends paid from each business unit to SRL (USD billions)



• 14.4 Reinsurance P&C **4.4** Reinsurance L&H

**1.8** Corporate Solutions **5.7** Life Capital

total cash dividends paid to Swiss Re Ltd1



distribution to shareholders<sup>2</sup>



Reflects total external dividend and public share buyback programmes between January 2013 and December 2020.

#### Rating agencies

Rating agencies assign credit ratings to the obligations of Swiss Re and its rated subsidiaries. The agencies evaluate Swiss Re based on a set of criteria that include an assessment of our capital adequacy, governance and risk management. Each rating agency uses a different methodology for this assessment.

A.M. Best, Moody's and S&P rate Swiss Re's financial strength based upon interactive relationships. The insurance financial strength ratings are shown in the table below.

On 25 November 2020, S&P affirmed the AA– financial strength of Swiss Re and its core subsidiaries. The outlook on the rating is "negative". The rating reflects Swiss Re's very strong capital adequacy, its excellent franchise and diversified product suite across non-life and life reinsurance.

On 6 May 2020, Moody's affirmed Swiss Re's insurance financial strength rating and outlook as "Aa3" stable. The rating reflects Swiss Re's excellent market position, extensive diversification by line of business and geography, very strong capital adequacy and good reserve adequacy.

On 17 July 2020, A.M. Best confirmed the Group Swiss Re financial strength Rating of A+ (Superior) with stable outlook. The rating reflects A.M. Best's assessment of Swiss Re's balance sheet strength as "strongest", strong operating performance, very favourable business profile and very strong enterprise risk management.

#### Swiss Re's financial strength ratings

As of 31 December 2020	Financial strength rating	Outlook	Last update
Standard & Poor's	AA-	Negative	25 November 2020
Moody's	Aa3	Stable	6 May 2020
A.M. Best	A+	Stable	17 July 2020

#### **Funding activities**

During 2020, Swiss Re took advantage of attractive market conditions to execute the following planned funding activities:

- In May 2020, Swiss Re Finance (UK) Plc issued EUR 800 million of subordinated fixed rate reset step-up callable notes with a coupon of 2.714%. The notes, which are guaranteed on a subordinated basis by Swiss Re Ltd, have a first call date in June 2032 and a scheduled maturity in June 2052.
- In June 2020, Swiss Re Finance (UK) Plc issued SGD 350 million of subordinated fixed rate reset callable notes with a coupon of 3.125%. The notes, which are guaranteed on a subordinated basis by Swiss Re Ltd, have a first call date in July 2025 and a scheduled maturity in July 2035.

In addition, Swiss Re also undertook the following activities in connection with management of its funding platform:

 In April 2020, in connection with the pending sale (and deconsolidation) of the ReAssure Group Plc to Phoenix Group Holdings Plc in July 2020, Swiss Re Finance (UK) Plc was substituted as the issuer of the EUR 750 million senior notes due 2023 in place of Swiss Re Finance (Jersey) Ltd following a noteholder consent process. The notes are guaranteed by Swiss Re Ltd.

- In September 2020, Swiss Reinsurance Company Ltd exercised its option to early redeem its CHF 175 million subordinated contingent write-off notes.
- In December 2020, in connection
  with the announced reorganisation of
  the legal entity structure of the Group,
  Swiss Reinsurance Company Ltd was
  substituted as the issuer of the
  USD 500 million subordinated fixed
  rate resettable callable loan notes with
  a scheduled maturity in 2024 in place
  of Swiss Re Corporate Solutions Ltd
  following a noteholder consent process.

As of 31 December 2020, the Group's total leverage ratio was 24%.

The USD 2.7 billion undrawn, off-balance sheet pre-fundedsubordinated debt facilities, add further strength to the Group's financial flexibility.

#### Financial flexibility strengthened through reduced leverage



- Total leverage ratio<sup>4</sup>
- <sup>1</sup> Utilised unsecured LOC and related instruments.
- Funded subordinated debt and contingent capital instruments, excluding non-recourse positions.
- Core capital of Swiss Re Group is defined as economic net worth (ENW).
- Total on-balance sheet senior and subordinated debt and contingent capital, including utilised LOCs, divided by total capitalisation.

# Liquidity management

The active management of liquidity risks ensures the Group's ability to satisfy its financial obligations.

As a re/insurance group, Swiss Re's core business generates liquidity primarily through premium income. The Group's exposure to liquidity risk stems mainly from two sources: the need to cover potential extreme loss events and regulatory constraints that limit the flow of funds within the organisation.

A range of liquidity policies and measures are in place to manage these risks, in particular to ensure that

- sufficient liquidity is held to meet funding requirements under current conditions as well as adverse circumstances;
- funding is charged and credited at an appropriate market rate through Swiss Re's internal transfer pricing;
- diversified sources are used to meet the Group's residual funding needs; and
- long-term liquidity needs are taken into account in the Group's planning process and in the management of financial market risk.

#### Liquidity risk management

Swiss Re's core liquidity policy is to retain access to sufficient liquidity in the form of unencumbered liquid assets, cash and pre-funded facilities, to meet potential funding requirements arising from a range of possible stress events. To allow for regulatory restrictions on intra-Group funding, liquidity is managed from a legal entity perspective. The amount of liquidity held is determined by internal liquidity stress tests, which estimate the potential funding requirements stemming from extreme loss events.

The funding requirements under stress include:

- Cash and collateral outflows, as well as potential capital and funding support required by subsidiaries as a result of loss events
- Repayment or loss of all maturing unsecured debt and credit facilities
- Additional collateral requirements associated with a potential ratings downgrade
- Further contingent funding requirements related to asset downgrades
- Other large committed payments, such as expenses, commissions and tax

The stress tests also assume that funding from assets is subject to conservative haircuts, intra-Group funding is not available if subject to regulatory approval, no new unsecured funding is available and funding from new re/insurance business is reduced.

The primary liquidity stress test is based on a one-year time horizon and a loss event corresponding to 99% tail value at risk (see page 67).

Swiss Re's liquidity stress tests are reviewed regularly and their main assumptions are approved by the Group Executive Committee. Swiss Re provides FINMA with a yearly report on its liquidity position, in accordance with FINMA circular 13/5, "Liquidity — Insurers."

#### Liquidity position of Swiss Reinsurance Company Ltd (SRZ)

From a liquidity perspective, SRZ is the most important legal entity of the Group. The estimated total liquidity sources in SRZ available within one year, after haircuts and net of short-term loans from Swiss Re Ltd and securities lending, amounted to USD 26.7 billion as of 31 December 2020, compared with USD 21.7 billion as of 31 December 2019. Based on the internal liquidity stress tests described above, we estimate that SRZ holds surplus liquidity after dividends to Swiss Re Ltd.

In 2020, the amount of surplus liquidity increased. This increase was largely due to changes to intra-Group retrocession agreements, the decrease in interest rates, and changes in foreign exchange rates, which more than offset the negative impact associated with COVID-19 losses.

# Risk management

Risk Management provides independent oversight and applies an integrated approach to managing current and emerging risks.

Embedded throughout the business, the Group Risk Management function ensures an integrated approach to managing current and emerging threats. Risk Management plays a key role in business strategy and planning discussions, where Swiss Re's risk appetite framework facilitates risk/return discussions and sets boundaries to Group-wide risk-taking.

Taking and managing risk is central to Swiss Re's business. All risk-related activities, regardless of the legal entity in which they are undertaken, are subject to the Group's risk management framework. Consequently, the framework is applied at Group level and cascaded to all legal entity levels.

The risk management framework sets out how Swiss Re organises and applies its risk management practices to ensure that all activities are conducted in line with the principles and limits mandated by the Group Risk Policy.

The framework comprises the following major elements:

- Risk governance documentation, including Group Risk Policy
- Key risk management principles
- Fundamental roles for delegated risk-taking
- · Risk culture and behaviour
- Organisation of risk management, including responsibilities at Board and executive level
- Risk control framework
- Risk appetite framework, including limits

Swiss Re applies a differentiated governance approach at the legal entity level, depending on the materiality of individual entities. Major legal entities within the Group that are designated as so-called "Level I entities", are subject to enhanced governance, which includes the following requirements:

- Develop and maintain corporate and risk governance documentation that governs the responsibilities of the legal entity Board, committees and management
- Establish an Audit Committee as well as a Finance and Risk Committee to support the legal entity Board in performing its oversight responsibility for risk and capital steering
- Designate a Chief Risk Officer and Chief Financial Officer

Risk management

#### Risk governance documentation

Swiss Re's risk management framework is set out in risk governance documentation at Group and legal entity level. Risk governance is the subset of corporate governance that describes the risk management framework and documents risk management practices. Group-level risk documents form the basis for all risk governance across Swiss Re. Additional risk governance for legal entities is prepared as an addendum to the Group or parent entity document.

Group risk governance documents are organised hierarchically across five levels, which are mirrored by equivalent documents at legal entity (LE) level:

- The Bylaws define Swiss Re's governance framework and include the responsibilities of the Board of Directors and the Group Executive Committee and their members, including the responsibilities related to risk management.
- The Group Risk Policy is defined by the Group Board and articulates Swiss Re's risk appetite framework (risk appetite and tolerance) as well as fundamental risk and capital structure principles.
- The Group Risk Management Standards outline how the Group organises and applies its risk management practices.
- Risk category standards describe how risk practices are implemented for a specific category.
- The lowest level comprises risk management methodology and process documentation.

#### Key risk management principles

Swiss Re's risk management is based on four fundamental principles. These apply consistently across all risk categories at Group and legal entity level:

- Controlled risk-taking Financial strength and sustainable value creation are central to Swiss Re's value proposition. The Group thus operates within a clearly defined risk policy and risk control framework.
- Clear accountability Swiss Re's
   operations are based on the principle of
   delegated and clearly defined authority.
   Individuals are accountable for the
   risks they take on, and their incentives
   are aligned with Swiss Re's overall
   business objectives.
- Independent risk controlling Dedicated units within Risk Management control all risk-taking activities. These are supported by Compliance and Group Internal Audit functions.
- Transparency Risk transparency, knowledge-sharing and responsiveness to change are integral to the risk control process. The central goal of risk transparency is to create a culture of mutual trust, and reduce the likelihood of surprises in the source and potential magnitude of losses.

# Fundamental roles for delegated risk-taking

In order to ensure clear control, accountability and independent monitoring for all risks, Swiss Re's risk governance distinguishes between three fundamental roles in the risk-taking process:

- Risk owner establishes a strategy, delegates execution and control, and retains ultimate responsibility for the outcomes.
- Risk taker executes an objective within the authority delegated by the risk owner; risk takers are required to provide the respective risk controller with all information required to monitor and control their risks.
- Risk controller is tasked by the risk owner with independent oversight of risk-taking activities to mitigate potential conflicts of interest between the risk owner and risk taker; risk controllers are responsible for escalating relevant concerns.

Risk-taking activities are typically subject to three lines of control. The first line comprises the day-to-day risk control activities performed by risk takers in the business as well as in Group functions, including identification of risks and design of effective controls. Independent oversight performed by functions such as Risk Management and Compliance represents the second line of control. The third line consists of independent audits of processes and procedures carried out by Group Internal Audit or by external auditors. This approach is designed to achieve a strong, coherent and Group-wide risk culture built on the principles of ownership and accountability.



#### Risk culture

Swiss Re fosters and maintains a strong risk culture to promote risk awareness and discipline across all its activities. This risk culture stands for the risk- and control-related values, knowledge and behaviour shared by all employees. Its principal components are summarised in a framework that builds on the Group's Code of Conduct as well as on key risk management principles in the Group Risk Policy.

The risk culture framework serves to influence appropriate risk-taking behaviour in four key aspects, which are assessed annually for all employees in the performance and compensation process:

- Leadership in providing clear vision and direction
- Consideration of risk-relevant information in decision-making
- Risk governance and accountability of risk takers as well as transparent flow of risk information
- Embedding of risk management skills and competencies

Swiss Re's risk culture provides the foundation for the efficient and effective application of its Group-wide risk management framework. Group Risk Management reinforces the risk culture by ensuring risk transparency and fostering open discussion and challenge in the Group's risk-taking and risk management processes.

Key risk takers across Swiss Re are a particular focus in promoting good risk-and control-related behaviours. The relevant positions are identified in a regular process, and those who hold them are subject to additional behavioural objectives and assessments.

Risk culture is directly linked to Swiss Re's performance management, which is based not only on business results but also on behaviours. Swiss Re's compensation framework aims to foster compliance and support sensible risk-taking. Swiss Re also has a range of incentive programmes that reflect the long-term nature of its business by rewarding sustained performance rather than short-term results. This helps to align shareholder and employee interests.

Swiss Re's compensation principles and framework are captured within the Swiss Re Group Compensation Policy. The Group's Finance and Risk Committee conducts a regular risk assessment for all changes to this policy.

#### Key Risk Management bodies and responsibilities

#### **Board of Directors of Swiss Re Ltd**

- Responsible for the Group's governance principles and policies
- · Acts through the Finance and Risk Committee, Investment Committee and Audit Committee

#### **Group Executive Committee**

- Develops and implements risk management framework
- Sets and monitors risk limits
- Some responsibilities delegated to Group CRO and major legal entities

#### **Group CRO**

- Principal independent risk controller
- Heads the Risk Management function
- Member of Group Executive Committee
- Reports to Board as well as to Group CEO

#### **Central Risk Management units**

- Oversight of financial market, credit and liquidity risk
- Shared risk expertise: risk modelling and governance, as well as political, sustainability and emerging risks
- Strategic control services: operational and regulatory risk management

#### **Group Internal Audit**

- Independent risk controller
- Assesses adequacy and effectiveness of internal control systems

#### Legal entity management

 Manages underwriting decisions and operational risks in its area

#### **Legal entity CROs**

- Responsible for risk oversight and establishing risk governance in their respective legal entities
- Supported by functional, regional and subsidiary CROs as well as dedicated risk teams

#### Compliance

- Compliance with applicable laws, Code of Conduct
- Manages compliance risks

#### Organisation of risk management

The Board of Directors of Swiss Re Ltd (the Group Board) is ultimately responsible for Swiss Re's overall risk governance principles and policies. It defines basic risk management principles and the risk appetite framework, including the Group's risk appetite and risk tolerance; in addition, it approves the Group's risk strategy. The Group Board mainly performs risk oversight and governance through three committees:

- Finance and Risk Committee defines the Group Risk Policy, reviews risk capacity limits, monitors adherence to risk tolerance, and reviews top risk issues and exposures.
- Investment Committee reviews the financial risk analysis methodology and valuation related to each asset class, and ensures that the relevant management processes and controlling mechanisms are in place.
- Audit Committee oversees internal controls and compliance procedures.

The Group Executive Committee is responsible for developing and implementing Swiss Re's Group-wide risk management framework. It also sets and monitors major risk limits, oversees the Economic Value Management framework, determines product policy and underwriting standards, and manages regulatory interactions and legal obligations. The Group Executive Committee has delegated various risk management responsibilities to the Group Chief Risk Officer (Group CRO) as well as to certain legal entity CROs.

The Group CRO is appointed as the principal independent risk controller of Swiss Re. He is a member of the Group Executive Committee and reports directly to the Group CEO as well as to the Board's Finance and Risk Committee. The Group CRO also advises the Group Executive Committee, the Chairman or the respective Group Board Committees, in particular the Finance and Risk Committee, on significant matters arising in his area of responsibility.

The Group CRO leads the independent Risk Management function, which is responsible for risk oversight and control across Swiss Re. It thus forms an integral part of Swiss Re's business model and risk management framework. The Risk Management function comprises dedicated risk teams for legal entities and regions, as well as central teams that provide specialised risk expertise and oversight.

While the Risk Management organisation is closely aligned to Swiss Re's business structure, in order to ensure effective risk oversight, all embedded teams and CROs remain part of the Group Risk Management function under the Group CRO, thus ensuring their independence as well as a consistent Group-wide approach to overseeing and controlling risks.

Legal entity risk teams are led by dedicated CROs who report directly or indirectly to their top-level entity CRO, with a secondary reporting line to their respective legal entity CEO. These legal entity CROs are responsible for risk oversight in their respective entities, as well as for establishing the proper risk governance to ensure efficient risk identification, assessment and control. They are supported by functional, regional and subsidiary CROs who are responsible for overseeing risk management issues that arise at regional or subsidiary level.

The central risk teams oversee Group liquidity and capital adequacy and maintain the Group frameworks for controlling these risks throughout Swiss Re. They also support CROs at Group and legal entity level in discharging their oversight responsibilities. They do so by providing services, such as:

- Financial risk management
- Specialised risk category expertise and accumulation control
- Risk modelling and analytics
- Regulatory relations management
- Maintaining the central risk governance framework

Risk Management is also in charge of actuarial reserving and monitoring of reserve holdings for Corporate Solutions business while for Reinsurance business the setting of the reserves is performed by valuation actuaries within the P&C and L&H Business Management units.

Risk management activities are complemented by Swiss Re's Group Internal Audit and Compliance units:

- Group Internal Audit performs independent, objective assessments of the adequacy and effectiveness of internal control systems. It evaluates the execution of processes within Swiss Re, including those within Risk Management.
- The Compliance function oversees
   Swiss Re's compliance with applicable laws, regulations, rules and the Code of Conduct. It also assists the Group Board, Group Executive Committee and other management bodies in identifying, mitigating and managing compliance risks.

#### Risk control framework

Swiss Re operates within a clearly defined risk control framework. This is set out in the Group Risk Management Standards and comprises a body of standards that establish an internal control system for taking and managing risk. These standards set responsibilities for risk takers and risk controllers. The risk control framework defines key tasks, which are the core components of Swiss Re's risk management cycle:

- Risk tolerance and appetite assessment of plan – ensures that the risk implications of plans are understood, and determines whether business and investment plans adhere to the risk appetite framework (risk appetite and tolerance).
- Risk identification ensures that all risks to which Swiss Re is exposed are transparent in order to make them controllable and manageable.
- Risk measurement enables Swiss Re to understand the magnitude of its risks and to set quantitative controls that limit its risk-taking.
- Risk limit framework allows Swiss Re
  to control its risk-taking decisions and
  total risk accumulations, including the
  passive risk we are exposed to through
  our operations.
- Risk reporting creates internal risk transparency and enables Swiss Re to meet external disclosure requirements.

In addition, Risk Management performs the following risk control activities:

- Model and tool assurance ensures
   that models or tools used for costing,
   valuation and risk capital determination
   are based on sound scientific concepts,
   have been implemented and calibrated
   correctly, and produce accurate results.
- Valuation assurance assesses the quality of valuations for financial instrument prices and reserves.
- Insurance risk reviews assess the quality of decision-making in the taking of insurance risks by performing independent evaluations of underwriting, costing, pricing and claims handling.

Swiss Re has implemented a principle-based integrated internal control system to mitigate identified operational risks including financial reporting and compliance risks, as well as risks that could impair the effectiveness and efficiency of operations. This control system represents a subset of Swiss Re's risk control framework and is based on international standards established by COSO (the Committee of Sponsoring Organisations of the Treadway Commission). It is applied on multiple organisational levels, including Group, functions, regions and legal entities.

#### Risk transfer

To efficiently manage capital across the Group and ensure that risk-taking in individual legal entities is well diversified, the Group employs internal retrocession and funding agreements. These serve to improve the fungibility of capital and consequently Group-wide diversification. In addition, the Group aims to maximise the amount of funds available centrally by optimising the excess capital held within its subsidiaries and branches.

Swiss Re also manages and mitigates insurance risk through external retrocession, insurance risk swaps or by transferring risk to capital markets through insurance-linked securities, industry loss warranties or other derivatives. This provides protection against extreme catastrophic events, further diversifies risk, stabilises economic results and releases underwriting capacity.

In addition, Swiss Re uses financial market derivative instruments as well as financial market securities to hedge financial market and credit risks arising from investments and insurance liabilities. Interest rate risk from insurance liabilities is managed through investments in fixed-income instruments whose pricing is sensitive to changes in government yields, such as government bonds.

#### **Risk Appetite Framework** The risk appetite framework establishes the overall approach through which Swiss Re practices controlled risk-taking throughout the Group. The framework is set out in the Group Risk Policy and consists of two interlinked components: risk appetite and risk tolerance. Risk appetite Risk tolerance Risk appetite Risk tolerance Optimise risk/return portfolio **Group Risk** objectives and limits statement Control risk exposures **Policy** Target liability portfolio Group and strategic asset Risk capacity limits strategic plan allocation **Annual planning** Business plans Operational limits process

#### **Risk Appetite Framework**

In the context of business strategy and planning, the risk appetite statement facilitates discussions about where and how Swiss Re should deploy its capital, liquidity and other resources under a risk/return view, while the risk tolerance sets clear boundaries to risk-taking.

During strategic planning and target-setting, Risk Management provides an opinion on the proposed strategy and targets to the Group Executive Committee and ultimately the Group Board. The opinion focuses on the risk impact of the proposed strategy and the risks related to its implementation. The strategic plan, risk appetite and capital allocation ambition are expressed in a target portfolio for the Group's assets and liabilities, which should ultimately deliver the Group's targeted performance.

Swiss Re's risk appetite outlines the Group's principles on acceptable risks and provides key directions for risk-taking and risk controlling as part of implementing Swiss Re's strategy: achieving targeted performance, providing liquidity and financial flexibility, managing capital adequacy, and protecting and growing franchise value.

The Group Board further details Swiss Re's risk appetite through its approval or review of the following key steering frameworks as part of the Group's planning process: target liability portfolio, strategic asset allocation and the Group's target capital structure.

Swiss Re's risk tolerance describes the extent to which the Group and SRZ Boards have authorised executive management to assume risk. It represents the amount of risk that Swiss Re is willing to accept within the constraints imposed by its capital and liquidity resources, its strategy, and the regulatory and rating agency environment within which it operates.

Swiss Re's risk tolerance is based on the following objectives:

- To maintain Group capital at a level that safeguards respectability with clients and regulators.
- To ensure the resilience of SRZ as the main operating entity from a capital and liquidity perspective.
- To avoid material operational risks that could subject the Group to large operational losses with corresponding consequences from an economic, reputational or regulatory perspective.

To meet the first objective, the Risk Policy defines respectability limits to ensure that the Group has enough resources to meet capital requirements at Group level as well as respectability and liquidity requirements for all legal entities. These limits ensure that Swiss Re has adequate capital and liquidity above minimum requirements to be considered a respectable counterparty by external stakeholders. To meet the second objective, Swiss Re's risk tolerance criteria includes resilience limits for SRZ to ensure that the main operating entity is able to withstand capital and liquidity stresses. To meet the third objective, the Group has established a Group-wide risk matrix methodology in which key operational risks are assessed against an acceptable level of expected losses. Any operational risk exposure that exceeds the Group's operational risk tolerance limit is subject to a mitigation plan that is monitored by the Group's Finance and Risk Committee.

The risk tolerance respectability criteria for the Swiss Re Group are set out in the Group Risk Policy. The Group and SRZ Boards are responsible for approving the risk tolerance criteria, as well as for monitoring and reviewing risk tolerance. Breaches or anticipated breaches of limits established to control the risk tolerance criteria must be communicated to the Finance and Risk Committee.

Swiss Re's risk-taking is governed by a limit framework in order to ensure that accumulation risk and large losses remain at an acceptable level, as well as to steer the allocation of available risk capacity. The limit framework is rooted in the risk appetite and risk tolerance objectives set in the Group Risk Policy and helps to translate these objectives into concrete, measurable criteria. In addition, lower level limits are implemented to allocate scarce capacity. The limit framework also allows for risk monitoring and thus supports risk controlling during the execution of the plan.

# Risk assessment

In SST 2021, total risk increases to USD 22.4 billion driven by higher insurance risk, offset partly by lower financial market and credit risk.

Swiss Re's internal model provides a meaningful assessment of the risks to which the company is exposed and is an important tool for managing the business. It is used to measure the Group's risk position and related capital requirements as well as for defining the risk tolerance, risk limits and liquidity stress tests.

Swiss Re is exposed to insurance and financial risks that are calculated in its internal risk model, as well as other risks that are not explicitly part of the economic capital requirement but are actively monitored and controlled due to their significance for Swiss Re. These include operational, liquidity, model, valuation, regulatory, political, strategic and sustainability risks (see Swiss Re's risk landscape, p. 68).

Property and casualty insurance risk is mainly driven by underlying risks inherent in the business Swiss Re underwrites, in particular natural catastrophe risk, non-life claims inflation, costing and reserving and man-made risk. The main drivers of life and health insurance risk are mortality trend and lethal pandemic risk.

The Group's financial risk derives from financial market risk as well as from credit risk. Key drivers of financial market risk are credit spread and equity risk. Credit risk is mainly driven by the credit and surety business and default risk of capital market products.

Total risk is based on 99% tail value-at-risk (tail VaR) and represents the average unexpected loss that occurs with a frequency of less than once in 100 years over a one-year time horizon.

Total risk increases to USD 22.4 billion driven by higher insurance risk, offset partly by lower financial market and credit risk. The higher weight of insurance risk leads to increased diversification at risk category level.

#### Group capital requirement based on one-year 99% tail VaR

Total risk	21332	22353	1 021	
Diversification	-14945	-16 174	-1 228	
Credit <sup>1</sup>	3496	3186	-310	see page 73
Financial market	11 218	10594	-624	see page 72
Life and health	9857	11 852	1 996	see page 71
Property and casualty	11 708	12895	1 187	see page 70
USD millions	SST 2020	SST 2021	Change	cross reference information

<sup>1</sup> Credit comprises credit default and credit migration risk from both asset management and underwriting. Credit spread risk falls under financial market risk.

Swiss Re's internal risk model takes account of the accumulation and diversification between individual risks. The effect of diversification at the category level is demonstrated in the table above, which represents the difference between the Group 99% tail VaR and the sum of standalone tail VaR amounts in the individual risk categories. The extent of diversification is largely determined by the selected level of aggregation – the higher the aggregation level, the lower the diversification effect.

#### Alternative Risk Measurements for Swiss Re Group

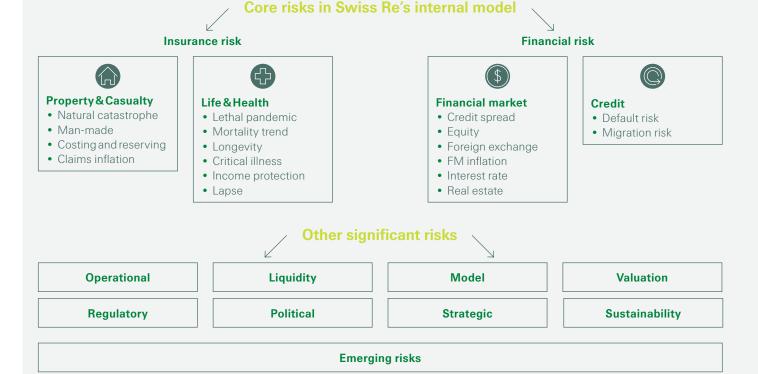
USD billions	SST 2020	SST 2021	Change in %
99% VaR¹	16.1	17.2	7
99.5% VaR <sup>1</sup>	19.0	20.1	6

<sup>&</sup>lt;sup>1</sup> For the alternative risk measurements, the same risk exposure and data basis is applied as for the SST calculation.

Alternative risk measurements – 99% and 99.5% VaR – increase to USD 17.2 billion and USD 20.1 billion, respectively.

#### Swiss Re's risk landscape

The risk categories shown in the table below are discussed on the following pages. Across these categories we identify and evaluate emerging threats and opportunities through a systematic framework that includes the assessment of potential surprise factors that could affect known loss potentials. Liquidity risk management is discussed on page 60.



Swiss Re is exposed to a broad landscape of risks. These include risks that are actively taken as part of insurance or asset management operations, and are calculated in the internal risk model as part of the Group's economic capital requirement as well as to allocate risk-taking capacity:

- Property and casualty insurance risk
   arises from coverage provided for
   property, liability, motor, and accident
   risks, as well as for specialty risks such
   as engineering, agriculture, aviation
   and marine. It includes underlying
   risks inherent in the business Swiss Re
   underwrites, such as inflation or
   uncertainty in pricing and reserving.
- Life and health insurance risk arises from coverage provided for mortality (death), longevity (annuity) and morbidity (illness and disability). In addition to potential shock events (such as a severe pandemic), it includes underlying risks inherent in life and health contracts that arise when mortality, morbidity, or lapse experience deviates from expectations.
- Financial market risk represents the
  potential impact on assets or liabilities
  that may arise from movements in
  financial market prices or rates, such as
  equity prices, interest rates, credit
  spreads, hedge fund prices, real estate
  prices, commodity prices or foreign
  exchange rates. Financial market risk
  originates from two main sources:
  investment activities and the sensitivity
  of the economic value of liabilities to
  financial market fluctuations.
- Credit risk reflects the potential financial loss that may arise due to diminished creditworthiness or default of counterparties of Swiss Re or of third parties; credit risk arises from investment and treasury activities, structured transactions and retrocession, as well as from liabilities underwritten by credit and surety insurance units.

The risk landscape also includes other risks that are not explicitly part of the Group's economic capital requirement but are actively monitored and controlled due to their significance for Swiss Re:

- Liquidity risk represents the possibility that Swiss Re will not be able to meet expected and unexpected cash flow and collateral needs without affecting either daily operations or Swiss Re's financial condition.
- Operational risk represents the potential economic, reputational or compliance impact of inadequate or failed internal processes, people and systems or from external events, including legal risk and the risk of a material misstatement in financial reporting. Swiss Re has implemented a capital model for operational risk, which is used for Solvency II purposes.
- Strategic risk represents the possibility that poor strategic decision-making, execution or response to industry changes or competitor actions could harm Swiss Re's competitive position and thus its franchise value.

- Regulatory risk arises from changes to insurance regulations and supervisory regimes as well as from interactions with regulatory authorities and supervisory regimes of the jurisdictions in which Swiss Re operates.
- Political risk comprises the consequences of political events or actions that could have an adverse impact on Swiss Re's business or operations.
- Model risk reflects the potential impact
   of model errors or the inappropriate
   use of model outputs. It may arise from
   data errors or limitations, operational
   or simulation errors, or limitations in
   model specification, calibration or
   implementation; model risk may also be
   caused by insufficient knowledge of the
   model and its limitations, in particular by
   management and other decision-makers.
- Valuation risk represents uncertainty around the appropriate value of assets or liabilities. It may arise from product complexity, parameter uncertainty, quality and consistency of data, valuation methodology, or changes in market conditions and liquidity. Swiss Re is exposed to financial valuation risk from investment assets it holds as well as reserve valuation risk from insurance liabilities that result from the coverage it underwrites.

- Sustainability risk comprises the environmental, social and ethical risks that may arise from individual business transactions or the way Swiss Re conducts its operations.
- Across all risk categories, Swiss Re actively identifies emerging risks and threats as part of its risk identification process; this includes new risks as well as changes to previously known risks that could create new risk exposures, or increase the potential exposure or interdependency between existing risks.

Some of these risks are reflected indirectly in the risk model, as their realisations may be contained in the historical data and scenarios used to calibrate some of the risk factors. In addition, output from the model is used in measuring liquidity risk under stressed conditions. As separate risk categories, these risks are an integral part of Swiss Re's risk landscape. They are monitored and managed within the Risk Management organisation, and included in risk reports to executive management and the Board at Group and legal entity level.

Reputational risk is not considered a separate risk category but rather represents a possible consequence of any risk type in addition to the potential financial and compliance impact.

#### Insurance risk

Insurance risk management involves identifying, assessing and controlling risks that Swiss Re takes through its underwriting activities, including related risks such as inflation or uncertainty in pricing and reserving.

Risk Management also provides independent assurance throughout the business cycle, starting with the annual business planning process. It reviews underwriting standards, costing models and large transactions, and monitors exposures, reserves and limits.

Swiss Re's Group limit framework includes risk limits for major insurance exposures that guard against risk accumulations and ensure that risk-taking remains within Swiss Re's risk tolerance. At the entity level, underwriting and capacity limits are assigned that are used to steer the business, and ensure adherence to the Group's risk limits and SST capitalisation targets.

Regular internal reports ensure transparency across the Group, providing management with quantitative and qualitative risk assessments. Swiss Re's insurance risk landscape and related governance processes are regularly discussed and reviewed by the Senior Risk Council and other insurance risk oversight bodies in order to assist and advise the Group CRO in the risk oversight.

Swiss Re also manages and mitigates insurance risk through external retrocession, insurance risk swaps or by transferring risk to capital markets. This provides protection against extreme catastrophic events, further diversifies risk, stabilises economic results and releases underwriting capacity.

# Property and casualty risk

+10<sup>%</sup>
Change since
SST 2020



#### Risk developments

The increase in property and casualty risk is mainly driven by a rise in non-life claims inflation risk reflecting the heightened probability of extreme inflation outcomes, as well as an increase in costing and reserving risk mainly due to COVID-19-related reserves.

#### Management

Legal entity CROs are responsible for overseeing all property and casualty exposures written in their areas. In addition, Group Risk Management monitors and controls accumulated exposures across Swiss Re to ensure that they remain within the defined risk tolerance level.

The first line of control for property and casualty risks lies within Swiss Re's underwriting units. In general, all transactions must be reviewed by at least two authorised individuals, and are subject to authority limits. Each underwriter is assigned an individual authority based on technical skills and experience. In addition, capacity limits are allocated to local teams; any business that exceeds this authority or is

otherwise complex or unusual triggers an escalation process that extends up to the Group Executive Committee. Certain single risks and specified renewable treaty classes with non-material changes can be authorised by only one individual underwriter with the necessary authority – but these risks and treaties are subject to checks after acceptance.

All transactions that could materially impact the risk at Group level or for key legal entities require independent review and sign-off by Risk Management before they are authorised. This is part of a three-signature principle, under which key transactions must be approved by Client Markets, Underwriting and Risk Management. For transactions of defined types and within defined limits, this may be applied through the approval of underwriting or pricing guidelines. For other transactions, the signatures must be secured through an individual review.

Swiss Re's limit framework for property and casualty exposures includes risk limits for major natural catastrophe scenarios and other key risks, such as terrorism, claims inflation, reserving and liability.

#### Insurance risk stress tests with a 200-year return period

Annualised unexpected loss, 99.5% VaR in USD millions <sup>1</sup>	SST 2021
Atlantic hurricane	5 826
Californian earthquake	4 739
European windstorm	2 345
Japanese earthquake	4 101
Lethal pandemic	3 616

<sup>1</sup> Excluding the impact of earned premiums for the business written and reinstatement premiums that could be triggered as a result of the event.

In SST 2021, the largest natural catastrophe exposure for Swiss Re Group derives from the Atlantic hurricane scenario with a USD 5.8 billion loss. The lethal pandemic loss is estimated to be at USD 3.6 billion.

# Life and health risk

+20% Change since SST 2020



#### Risk developments

Higher life and health risk mainly reflects the business growth in Asia and the US, resulting in higher exposure to mortality trend, lethal pandemic and critical illness risk. The increase is further driven by the impact of lower interest rates and the appreciation of the Canadian dollar and the British pound against the US dollar.

#### Management

Legal entity CROs are responsible for overseeing all life and health exposures written in their respective areas. Accumulated exposures across Swiss Re are monitored and controlled by Group Risk Management to ensure that they remain at an acceptable level for the Group.

Costing actuaries represent the first line of control for life and health risks. All transactions that could materially change risk at Group level or for key legal

entities require independent review and sign-off by Risk Management before they can be authorised. This is part of a three-signature principle, under which key transactions must be approved by Client Markets, Products and Risk Management. For transactions of defined types and within defined limits, this may be applied through the approval of underwriting or pricing guidelines. For other transactions, the signatures must be secured through a review of the individual transaction.

Swiss Re's limit framework for life and health exposures includes risk limits for key risks, such as mortality, longevity, lethal pandemic, critical illness and income protection. Market exposure limits are in place for catastrophe and stop loss business. Swiss Re pays particular attention to densely populated areas and applies limits for individual buildings to guard against risk exposure accumulations.

#### Financial risk

Financial risk management involves identifying, assessing and controlling risks inherent in the financial markets as well as counterparty credit risks, while monitoring compliance with Swiss Re's risk appetite and risk management standards.

Swiss Re's central Financial Risk
Management team oversees all activities
that generate financial market or credit
risk. Its mandate covers internally and
externally managed assets, strategic
participations, treasury activities, and
credit and market risks that derive from
Swiss Re's underwriting and retrocession
activities, including structured transactions,
credit insurance and surety business.
The Head of Financial Risk Management
reports to the Group Chief Risk Officer,
with a secondary reporting line to the
Group Chief Investment Officer.

Financial Risk Management controls exposure accumulation for financial market and credit risks. In addition, the team is responsible for assurance activities related to asset valuation and financial risk models, as well as for reporting Swiss Re's financial risks. These responsibilities are exercised through defined governance processes, including regular reviews by Swiss Re's Senior Risk Council and other financial risk oversight bodies.

All activities with financial market and credit risk are subject to limits at various levels of the organisation (eg Group, legal entities and lines of business). At the highest level, the Group Board of Directors sets a financial risk concentration limit which defines how much of the Group's risk exposure can derive from financial risk. The Group Executive Committee establishes the principal risk limits for aggregate

financial market and credit risk at Group level. Where required, additional risk limits are established by Risk Management for legal entities, key business lines, individual counterparties and countries. Furthermore, as part of the planning process, the risk-taking functions employ capacity limits to control the amount of risk mandated from the risk owner to the risk takers. Limits may be expressed in terms of notional value of policies, losses in a stress scenario, value at risk based on historic market moves, linear sensitivities to a particular risk factor or different methodologies of exposure aggregation.

# Financial market risk

-6<sup>%</sup>
Change since
SST 2020



#### Risk developments

The decrease in financial market risk is driven mainly by the sale of ReAssure Group Plc and an increase in credit hedges, which reduced credit spread risk. This is partly offset by higher financial market volatilities resulting from the COVID-19-related market turbulence, as well as by the appreciation of major currencies against the US dollar.

#### Management

Financial market risk is monitored and controlled by dedicated experts within the Group's Financial Risk Management team. Financial Risk Management regularly reports on key financial market risks and risk aggregations, as well as on specific limits for internally

and externally managed investment mandates. These reports track exposures, document limit usage and provide information on key risks that could affect the portfolio. The reports are presented and discussed with those responsible for the relevant business line at the Financial Market Risk Council.

The reporting process is complemented by regular risk discussions between Financial Risk Management, Asset Management and the Group's external investment managers, as well as by regular interactions with other key units that take financial market risk, such as Principal Investments and Acquisitions, Treasury, and the respective business teams that write transactions.

#### **Financial Market SST ratio sensitivities**

Impact on SST ratio	SST 2021
Interest rates +50bps	12рр
Interest rates –50bps	-14pp
Spreads +50bps	-5pp
Spreads -50bps	5рр
Equity values +25%	3рр
Equity values –25%	-4pp
Real estate values +25%	6рр
Real estate values –25%	-7рр

Among financial market sensitivities, the Group is most sensitive to a 50-basis point decrease in interest rates, leading to an estimated decrease in the SST ratio of 14 percentage points.

#### Credit risk stress test with a 200-year return period

Annualised unexpected loss, 99.5% VaR in USD millions	SST 2021
Credit default <sup>1</sup>	2 2 2 2 8

<sup>1</sup> Excluding the impact of earned premiums for the business written and reinstatement premiums that could be triggered as a result of the event.

#### **Credit risk**



SST 2020



#### Risk developments

Credit risk decreases mainly due to the sale of ReAssure Group Plc and the increase in credit hedges.

#### Management

Credit risk is monitored and controlled by experts within the Financial Risk Management team. Financial Risk Management regularly monitors and reports on counterparty credit quality, credit exposures and limits. In addition, it is responsible for regularly monitoring corporate counterparty credit quality and exposures, and for compiling watch lists of cases that merit close attention. These reports are presented and discussed with those responsible for the relevant business line at the Credit Council.

The reporting process is supported by a Group-wide credit exposure information system that contains all relevant data, including counterparty details, ratings, credit risk exposures, credit limits and watch lists. Key credit practitioners across Swiss Re have access to this system, thus providing the necessary transparency to implement specific exposure management strategies for individual counterparties, industry sectors and geographic regions.

Credit risks are aggregated by country in order to monitor and control risk accumulation to specific risk drivers, such as economic, sovereign, and political risks.

### Management of other significant risks

#### Operational risk

The Group has implemented an internal control system to mitigate operational risks through three lines of control. This system assigns primary responsibility for identifying and managing operational risks to individual risk takers (first line of control), with independent oversight and control by the Risk Management and Compliance functions (second line of control) as well as Group Internal Audit (third line of control). Members of the Group Executive Committee are required to certify the effectiveness of the internal control system for their area of responsibility on a quarterly basis.

Operational risk is inherent within Swiss Re's business processes. As the company does not receive an explicit financial return for such risks, the approach to managing operational risk differs from the approach applied to other risk categories. The purpose of Operational Risk Management is not to eliminate risks but rather to identify and cost-effectively mitigate operational risks that approach or exceed Swiss Re's tolerance.

Risk Management is responsible for monitoring and controlling operational risks based on a centrally coordinated methodology. This includes a pre-defined taxonomy that is used for identifying, classifying and reporting operational risks, as well as a matrix in which risks are assessed according to their estimated probability and impact. Risks are assessed for their residual economic, financial reporting, reputational and compliance impact, taking into account existing mitigation and controls.

The matrix is also used to assess residual exposures against Swiss Re's tolerance limits for operational risk. This limit represents the level of operational risk that the Board of Directors and executive management teams are willing to accept. Material risks that exceed or are approaching risk tolerance are reported to executive management and Boards of Directors at Group and legal entity level. In addition, mitigation strategies are required for all risks that are outside of operational risk limits in order to bring them within tolerance.

Operational events and issues are recorded and managed in a central Operational Risk Management system in order to address the identified problems and avoid the recurrence of similar events. The results are reviewed by the relevant CRO and reported to the company's management team and Board of Directors.

COVID-19 has impacted many aspects of our risk and control landscape, in particular around outsourcing, financial reporting and data security. The Group did not experience any major operational or compliance failings thanks to early lessons from our Asia operations, and the resilience and pragmatism of our employees in adapting to a new work environment. In addition, effective communications and collaboration across teams, and between business and risk functions, enabled us to maintain all our critical processes throughout the crisis.

#### Strategic risk

Overall responsibility for managing strategic risk lies with the Group Board, which establishes Swiss Re's overall strategy. The Boards of legal entities are responsible for the strategic risk inherent in their specific strategy development and execution. Strategic risks are addressed by examining multi-year scenarios, considering the related risks, as well as monitoring the implementation of the chosen strategy year by year in terms of the annual business plan.

As part of their independent oversight role, Risk Management, Compliance and Group Internal Audit are responsible for controlling the risk-taking arising from the implementation of the strategy.

#### Regulatory risk

Regulatory developments and related risks that may affect Swiss Re and its subsidiaries or branches are identified, assessed and monitored as part of regular oversight activities. Swiss Re is actively engaged in a dialogue with relevant regulators to improve mutual understanding of the implications arising from new regulatory proposals. Periodic reports and recommendations on regulatory issues are provided to executive management and the Board of Directors at Group and legal entity level.

The regulatory environment of the insurance industry continues to evolve on the national, regional and international level. While some regulatory changes create new business opportunities, others come with significant costs and business restrictions. Growing regulatory complexity, increased national protectionism and a fragile global economy are persistent themes affecting regulation and the way Swiss Re operates worldwide.

Regulatory efforts are becoming increasingly forward-looking, aimed at a broad range of emerging risks, both actual and perceived. If new regulation is not based on clearly understood risks, the resulting requirements may create an excessive burden for both insurers and policyholders. It remains a key priority for Swiss Re to highlight the negative impacts of market access restrictions or impediments to global diversification towards regulators. At the same time, such risks are mitigated by seeking solutions that reduce the negative impact on Swiss Re and its clients.

Several regulators, particularly in Europe and Asia, have developed specific expectations of how climate risks should be managed and are translating these expectations into concrete regulations. New climate-related regulations are expected, even in jurisdictions which have thus far been hesitant to act. Swiss Re supports such measures and will continue to advocate for a harmonised and gradual implementation of these requirements in line with international standards, such as those recommended by the Financial Stability Board Task Force for Climaterelated Financial Disclosure (TCFD), in order to avoid regulatory fragmentation and improve comparability.

Swiss Re consistently advocates the removal or reduction of market access barriers, so that policyholders, governments and national economies can fully benefit from international diversification and reliable, sound and affordable risk cover and transfer.

The ongoing pandemic presents challenges not only for the insurance industry, but for the entire global economic system. Swiss Re is a strong proponent of coordinated responses to COVID-19 as it believes that only through collaboration among governments, regulators and industry, can societies effectively manage events of such magnitude.

#### Political risk

Political developments can threaten Swiss Re's operating model but also open up opportunities for developing the business. The Group adopts a holistic view of political risk and analyses developments in individual markets and jurisdictions, as well as cross-border issues such as war, terrorism, energy-related issues and international trade controls.

Dedicated political risk analysts identify, monitor, and assess political developments across the world. Swiss Re's political risk experts also exercise oversight and control functions for named political risks, such as in the political risk insurance business; this includes monitoring political risk exposures, providing recommendations on particular transaction referrals and risk reporting. In addition, the Political Risk team provides specific country ratings that cover political, economic and security-related country risks; these ratings complement sovereign credit ratings and are used to support risk control activities and inform underwriting or other decision-making processes throughout the Group.

In addition to identifying and assessing the impact of political risk on its business, the Group seeks to raise awareness of political risk issues within the industry and among the broader public, through active dialogue with clients, the media and other stakeholders. The Group also builds relationships that expand its access to information and intelligence, and allow Swiss Re to further enhance its methodologies and standards. For example, Swiss Re participates in specialist events hosted by institutions such as industry and risk management associations, and maintains relationships with political risk specialists in other industries, think tanks and universities, as well as with governmental and non-governmental organisations.

Swiss Re continues to operate in the UK mainly through the UK branches of its Luxembourg entities. From 1 January 2021, Swiss Re's UK branches are operating under the UK's Temporary Permissions Regime which, subject to certain conditions, allows third country branches to carry on insurance and reinsurance business in the UK until licences are granted by UK regulators. Applications for licenses for third country branches have been submitted and Swiss Re is in regular contact with the UK's Prudential Regulatory Authority to progress the applications.

#### Model risk

Swiss Re uses models throughout its business processes and operations, in particular to price insurance products, value financial assets and liabilities, assess reserves and portfolio cash flows, and estimate risk and capital requirements. Model owners have primary responsibility for model-related risks and are required to adhere to a robust tool development process, including testing, peer review, documentation and sign-off. A similar process also applies to model maintenance.

Swiss Re's model governance is based on Group-wide standards for model assurance. These standards seek to ensure that each model has a clear scope, is based on sound mathematical and scientific concepts, has been implemented correctly and produces appropriate results given the stated purpose. Furthermore, the calibration of

model parameters (and the data on which calibration relies) must be trustworthy, while expert judgments are required to be sensible, documented and evidenced.

Analytical or financial models that are used for costing, valuation and risk capital calculations are governed by Swiss Re's Model and Tool Assurance Framework. Material models used for costing, valuation of reserves and assets, as well as Swiss Re's internal risk model, are validated by dedicated teams within Risk Management. These teams provide independent assurance that the framework has been adhered to, and also conduct independent validations. Swiss Re's risk model is also subject to regulatory scrutiny.

Model-related incidents are captured within Swiss Re's operational risk framework. In addition, material model developments, incidents and risks are reported in regular risk updates to executive management and the Board of Directors at Group and legal entity level.

#### Valuation risk

Financial valuation risk is managed by internal and external portfolio managers, who ensure that valuations remain in line with the market. In addition, Swiss Re has a function within Financial Risk Management that independently assesses valuations and valuation techniques; this team performs independent price verification for financial risk positions to confirm that valuations are reasonable and ensure there are no material misstatements of fair value in Swiss Re's financial reports. The results of the independent price verification process are reviewed by the Asset Valuation Committee. Summary results are regularly reported to executive management and the Board of Directors at Group and legal entity level. In addition, Swiss Re's external auditor conducts quarterly reviews as well as a comprehensive year-end audit of controls, methodology and results.

Risk assessment

Reserve valuation risk is managed by Swiss Re's Actuarial Control function, with dedicated teams for property and casualty, and for life and health valuations. These teams ensure that Swiss Re's reserve setting process uses an appropriate governance framework, including defined accountabilities and decision-making processes for risk takers (as the first line of control) as well as for Actuarial Control. The framework ensures that there is independent assurance on the data, assumptions, models and processes used for valuation purposes; for all property and casualty business and selected life and health portfolios, it also includes an independent valuation of coverage provided to ensure that reserves are within an adequate range. Regular deep-dive investigations are performed into selected portfolios in order to review the appropriateness of both the reserves and the applied reserving approach. In addition, Swiss Re's external auditor conducts quarterly reviews as well as a comprehensive year-end audit of controls, methodology and results.

#### Sustainability risk

Swiss Re's continued business success depends on the successful management of sustainability risks, thus helping to maintain the trust of its stakeholders. The Group has a long-standing commitment to sustainable business practices, active corporate citizenship, as well as good, transparent governance. All employees are required to commit to and comply with Swiss Re's values and sustainability policies.

Potential sustainability risks are mitigated through clear corporate values, active dialogue and engagement with affected external stakeholders, and robust internal controls. These include a Group-wide Sustainability Risk Framework to identify and address sustainability risks across Swiss Re's business activities. The framework comprises sustainability-related policies — with pre-defined exclusions, underwriting criteria and quality standards — as well as a central due diligence process for related transactional risks.

Sustainability risks are monitored and managed by dedicated experts in Swiss Re's Group Sustainability Risk team, which is also responsible for maintaining the Sustainability Risk Framework. In addition, this unit supports Swiss Re's management and business strategy through tailored risk assessments and risk portfolio reviews. It fosters risk awareness through internal training, and facilitates development of innovative solutions to address sustainability issues. Finally, it represents and advocates Swiss Re's position on selected sustainability risk topics to external stakeholders.

Swiss Re is a founding signatory of the UN Principles for Sustainable Insurance (UN PSI) and is currently a board member of this initiative. The UN PSI seeks to promote sustainable insurance, which is intended, among other goals, to contribute to environmental, social and economic sustainability. Swiss Re has been actively contributing to the initiative for several years. During 2020, Swiss Re and the UN PSI convened four virtual events for insurers to continue work on promoting sustainable insurance.

As a signatory of the Paris Pledge for Action, the Group reinforced its support by committing to reach net-zero emissions for our insurance and investment portfolios by 2050 and for our own operations by 2030. Swiss Re is developing a methodology to assess the carbon footprint of our underwriting business. This will serve as a basis for carbon risk steering and will support Swiss Re and our clients in their transition. In this context, Swiss Re has contributed to a CRO Forum publication on methodologies to measure and eventually disclose the carbon footprint of insurance portfolios.

Reflecting the Group's strong overall commitment to sustainability, Swiss Re continued to be included in leading sustainability indices and rankings, such as FTSE4Good, Euronext Vigeo World 120, Ethibel Excellence Global, oekom Prime Investment and the Dow Jones Sustainability Index. For more information on Swiss Re's sustainability practices, see the Sustainability Report 2020.

#### **Emerging risk**

Anticipating possible developments in the risk landscape is a central element of Enterprise Risk Management. Swiss Re promotes pre-emptive thinking on risk in all areas of the business in order to reduce uncertainty and diminish the volatility of the Group's results, while also identifying new business opportunities and raising awareness for emerging risks.

For this purpose, Swiss Re's risk identification processes are supported by a systematic framework that identifies, assesses and monitors emerging risks and opportunities across all areas of Swiss Re's risk landscape. This framework combines a bottom-up approach driven by employee input with regional experts on emerging risk. The resulting information is complemented with insights from external parties such as think tanks, academic networks and international organisations, as well as from interaction with clients.

Findings are reported to management and internal stakeholders, including a prioritised overview of newly identified emerging risks and an estimate of their potential impact on Swiss Re's business. Swiss Re also publishes an annual emerging risk report (Swiss Re SONAR) to raise awareness across the industry.

To further advance risk awareness across the industry and beyond, Swiss Re maintains regular exchanges on emerging risks with its clients and continues to participate actively in strategic risk initiatives such as the CRO Forum's Emerging Risk Initiative and the International Risk Governance Council.

The following significant long-term emerging risks are deemed particularly important for Swiss Re's business:

#### Cyber risk - Edge computing

An emerging aspect of cyber risk is related to data processing at the periphery or edge of a network which is increasingly relevant with the prevalence of the Internet of Things (IoT). An important example is autonomous vehicles where time-lags in signal transmission and processing can prove fatal. Edge computing involves minimising latency in data transactions by adding computing power close to connected end-devices. It is playing a pivotal role in innovating and maintaining digital ecosystems across manufacturing, utilities, robotics and other spheres. In addition to such benefits, there are also inherent risks.

#### Potential business impact

Edge computing can lead to an increased cyber risk for the devices themselves but also to the network they are connected to. Heightened exposure can be a result of poor implementation and maintenance of edge computing devices. Such devices may not be designed and operated following the same security principles as for an e-banking system or a smartphone. The security focus on Operational Technology is still not the same as on Business IT. This emerging cyber risk is relevant to Swiss Re both as an operational threat and as a subject for insurance and reinsurance solutions for clients.

#### Mitigation measures

Swiss Re's Digital Governance Framework considers all activities where digital services are introduced, irrespective of whether it is Business IT or Operational Technology. Therefore, minimum baseline standards are being ensured for the secure usage of edge computing devices. Swiss Re regularly monitors and reassesses cyber security robustness against latest standards and threats, including the maintenance of an inventory of IoT devices.

# Climate change – Moving to a low carbon future

To meet the objectives of the Paris agreement, global warming needs to stay below 2°C compared to pre-industrial levels. To achieve this, the target is to reduce greenhouse gas emissions to net-zero by 2050. A rapid transition to a low carbon economy is required. The changes are needed across all industries and entail an entire cluster of new risks which need to be understood, assessed and where possible mitigated. Swiss Re, and the insurance industry in general, regularly assesses the changing risk landscape and can help accelerate this transition through risk transfer products and as a long-term investor.

#### Potential business impact

The insurance sector is exposed to transition risks which may arise as a result of policy, legal, technology and market changes that are required to facilitate the transition to a low-carbon economy. For insurers and reinsurers, investment risks arising from this transition are mainly linked to the potential re-pricing of carbon-intensive financial assets, and the speed at which any such re-pricing might occur. To a lesser extent, insurers and reinsurers may also need to adapt to potential impacts on insurance resulting from, for example, reductions in insurance premium volumes from carbonintensive sectors or coverage of new technologies without established loss histories, which may increase uncertainties in lines of business such as property and engineering.

#### Mitigation measures

Swiss Re is taking proactive measures to reduce potential business impacts on our investment and insurance portfolios, for example, reducing exposure to assets with the potential to be stranded in carbonintense energy infrastructure (eg thermal coal). More generally, climate change requires global risk mitigation actions and Swiss Re is dedicated to supporting decarbonisation pathways. Swiss Re underwrites renewable energy risk and is actively adapting existing products, as well as developing new risk transfer solutions. A new focus area for the future will be the risk cluster related to innovations in carbon removal which will be an integral part of reaching net-zero.

#### Prolonged large-scale power blackout

Long-lasting power blackouts can be triggered by natural catastrophes (eg solar storms), and intentional (eg cyber risk) or unintentional man-made events. Power blackout becomes more likely as energy grids are increasingly operating at capacity limits and are not always well maintained. Adding to the complexity and interdependency are alternative energy supplies and the digitisation of parts of the grid interacting with older installed infrastructure. All of these can trigger or exacerbate power blackouts.

#### Potential business impact

A prolonged large-scale power blackout can lead to widespread property damage, business interruption, financial market impacts and operational disruptions. Importantly, it is likely that business impacts will increase non-linearly the longer a power blackout lasts. This could lead to catastrophic economic losses. Loss exposure for the insurance industry could be significant, though many of these risks remain uninsured.

#### Mitigation measures

Swiss Re actively addresses prolonged power blackout risk through scenario assessment to estimate the potential business impact. As an example of such a scenario assessment, Swiss Re looked at direct and indirect loss potentials from a long-duration power blackout in the US triggered by a solar storm. Enriched by findings from vulnerability assessments for the US energy industry, as well as from internal exposure data, this also provided insights for underwriting.

Swiss Re maintains a risk dialogue with governmental bodies, power suppliers and other stakeholders to discuss power blackout risk and potential mitigation measures. Considerations include preventive measures, possibilities for public-private partnerships to create insurance pool solutions and other approaches to improve resilience.



For more information about emerging risk, see the Swiss Re SONAR report.